

Stakeholder Empathy Map

Stakeholder Stories / Need Statements

As a _____, I should be able to _____ so that _____.

Empathy Map

| | |
|------------------------|--------------------------|
| <p>Says</p> <p>...</p> | <p>Thinks</p> <p>...</p> |
| <p>Does</p> <p>...</p> | <p>Feels</p> <p>...</p> |